

Macintosh OS 9 is not officially supported for this product. However, for basic printing support, the generic PPD that is included with OS 9 can be used. Typically, the generic PPD will automatically be selected when installing a printer if a manufacturer's PPD is not provided. Information on using this PPD is available at the Apple website (<http://www.apple.com>) or by opening help from the Chooser.

Adobe Reader® 8.0 or later is required to read the PDF documentation.

Indesign CS4:

Issue: Output appears pixelated or grainy when printing from InDesign CS4.

Solution: This issue is caused by InDesign. Adobe recommends placing instead of pasting graphics into InDesign and checking your print settings to make sure graphics are printing properly. In the Graphics section of the Print dialog box, choose Send Data > All.

QuarkXpress:

Issue: Error "Incorrect account ID" is displayed on the front panel if printing from QuarkXpress 7.3 or later.

Solution: This issue is caused by QuarkXpress. Install the Quark® CUPS Filter from Quark's support website to resolve it.

Watermark:

Issue: On some devices watermarks may not print correctly.

Solution: Change the watermark option from "Transparent" to "Stamp".

Issue: On some PDF documents, watermark characters may appear as "□".

Solution: Use a different font for the watermark text.

Issue: Using both N-up and Watermark/Stamp repeat at the same time will significantly reduce printing speed.

Solution: Avoid using both settings at the same time.